



## Membership FAQs

**Question: I'm not using any of the discounts, how do I benefit from the membership?**

**Answer:** The trend in large medical groups is to put the business side of medicine first. This results in rushed office visits and less time with your Doctor. At Summit, we insist on preserving the doctor/patient relationship. We have a patient-centered experience that is hard to find - customer service, easy scheduling, added services and extra support are the standard. The membership allows us to maintain this standard.

**Question: How was your membership rate determined?**

**Answer:** Our membership rate was established 6 years ago. It is a fraction of the cost of any MD-VIP or Concierge Practice who charge upwards of \$2000 per patient per year.

**Question: What if I relocate or move out of state during the year? Will I get refund?**

**Answer:** Any unused portion of the fee will be prorated and refunded if you leave the practice for any reason.

**Question: I want to continue my membership, but cannot afford to pay the fee in one payment. Do you offer a payment plan?**

**Answer:** Yes, you can request a Payment Plan and divide the membership fee in either 3 or 6 consecutive monthly payments. We do require a credit card on file which will be automatically charged each month until the membership fee is paid in full. If you are interested in this option, please email us

(805) 499-4446

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